MEDIA RELEASE

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EBE Technologies Enhances Optical Character Recognition
Feature for Mobile Solutions

New feature will decrease billing time and limit driver data entry in ELD

EAST MOLINE, Ill., March 8, 2022 **—** Carriers can now process delivery document data in the billing and settlement process while minimizing the electronic logging device (ELD) trip data entry updates required by drivers.

Through mobile capture, documents are delivered within minutes of pickup or delivery, which is often quicker than driver manually entering the data into their ELDs. In addition, drivers often forget or "fat finger" data into their ELD, creating the need to audit and correct data in the billing system. Eliminating driver data entry will streamline back-office processing, improve the driver experience, and even possibly improve retention, thanks to the process workflow simplification.

The [OCR function](#) speeds up the billing and settlement process by replacing manual data entry. Through an intuitive interface, beginner-level staff can correct OCR data which will update the trip information in the dispatching system. This process eliminates the need for training high-skilled labor in the billing process and provides a larger labor pool to meet staffing requirements.

EBE Technologies, the leader in transportation enterprise software solutions, developed this feature to help carriers meet the changing needs of the industry.

"Shippers are demanding images, status updates immediately with a specified level of accuracy. To meet those requirements, carriers must implement solutions to accelerate traditional delivery and billing systems," EBE President Larry Kerr said.

The mobile OCR solution is appealing to carriers given data entry occurs once in the verification process rather than twice in a traditional method processing, drivers, and billing staff. This function greatly reduces time and labor in the billing process."

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EBE says an early adopter of SHIPSMobile OCR is reporting billing an average of less than five minutes from delivery. In addition, their billing department has fewer team members, and their TMS skilled workers are focused on trips that have exceptions. Ultimately, the SHIPSMobile OCR has allowed them to lower costs, improve billing speed and accuracy, and decrease driver turnover.

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About EBE
For nearly 50 years, carriers and logistics providers have turned to EBE Technologies for its paperless, mobile-enabled software solutions that consistently improve efficiencies, enhance customer and driver satisfaction, and reduce costs across the enterprise. To learn more about EBE's solutions, including its SHIPSMobile platform, visit ebeships.com.